

LIMITED WATER HEATER/HOT WATER SUPPLY BOILER AND PARTS WARRANTY

HEAT EXCHANGER WARRANTY:

If within five (5) years, the heat exchanger proves upon examination by the manufacturer to have a defect in material or workmanship, Riverside Hydronics will repair or replace, at its option, that part of the product which is shown to be defective. The warranty begins on the date of startup or six (6) months from date of shipment from Riverside Hydronics, whichever comes first.

COMPONENT PARTS:

One (1) year warranty against defects in material or workmanship, effective from the date of startup or six (6) months from date of shipment from Riverside Hydronics, whichever comes first.

WARRANTY EXCLUSIONS:

This warranty does not cover failures or malfunctions resulting from:

1. Failure to properly apply, install, operate or maintain the boiler and components in accordance with printed instructions.
2. Abuse, alteration, accident, fire, flood and the like.
3. Sediment or lime build-up, freezing, or any other conditions causing inadequate circulation.
4. A water velocity flow rate exceeding or below the product design flow rate.
5. Corrosive or contaminated atmosphere.

WARRANTY COVERAGE:

Labor charges and other cost for parts removal or reinstallation, shipping and transportation are not covered by this Warranty.

PARTS REPLACEMENT:

Riverside Hydronics will replace (or at our option repair) any part covered by the terms of this warranty. The failed part must be returned, freight prepaid, to Riverside Hydronics if requested. Credit will be issued for the cost of the replacement part once warranty conditions are satisfied. The replacement part will be warranted for only the unexpired portion of the original warranty.

GENERAL CONDITIONS

Installation and operation must comply with all applicable federal, state, and local regulations, and must be in accordance with applicable instructions and limitations contained in the RIVERSIDE HYDRONICS installation and maintenance manual for the product. Normal maintenance and repair shall be performed by the owner. This limited warranty does not cover abuse or misuse of the product.

THIS LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES AND GUARANTEES, WHETHER EXPRESSED OR IMPLIED, INCLUDING STATUTORY WARRANTIES, SUCH AS WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. The sole and exclusive remedy is repair or replacement of defective products pursuant to the terms of this limited warranty. **IN NO EVENT SHALL RIVERSIDE HYDRONICS BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, OR CONTINGENT LIABILITIES OF ANY KIND, RESULTING FROM THE MANUFACTURE, SALE, INSTALLATION, OR USE OF THIS PRODUCT. SOME STATES DO NOT ALLOW LIMITATIONS ON INCIDENTAL OR CONSEQUENTIAL DAMAGES OR ON THE LENGTH OF AN IMPLIED WARRANTY. THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.** In no event shall Seller's liability on any claim for damages arising out of or connected with the sales contract or the manufacture, sale, delivery, or use of the goods exceed the purchase price of the goods.

All legal actions for breach of this limited warranty, or the terms and conditions of the contract for sale of the product, must be commenced on or before the expiration of one year from the date of such breach. Otherwise, such action shall be considered barred by a period of limitations established by agreement. This limited warranty covers the first installation only. RIVERSIDE HYDRONICS shall be entitled to inspect the product prior to repair or replacement.

Warranty claims should be presented through prompt telephone notification to RIVERSIDE HYDRONICS at 1-800-990-5918.