



EXTENDED SERVICE ADVANTAGE PLAN

THE PRODUCT:

MODEL NO. _____

SERIAL NO. _____

CUSTOMER SERVICE MANAGER

Purchase of this Extended Service Advantage Plan at the time of initial product purchase entitles the owner to the following:

If the product's pressure vessel or heat exchanger has failed due to thermal shock or a defect in materials or workmanship and is covered under the original replacement limited warranty, this Extended Service Advantage Plan will pay for the pressure vessel or heat exchanger and the freight and labor to return the product to operating condition as stated on the original limited warranty.

This policy must be registered in the Riverside Hydronics warranty file.

All general conditions as stipulated in the product limited warranty will remain in force.

Service claims should be presented through prompt telephone notification to Riverside Hydronics at Toll Free 1-800-990-5918. Riverside Hydronics shall be entitled to inspect the product prior to repair or replacement.

Under no circumstances will Riverside Hydronics pay for, or be responsible for, overtime pay (nights, weekends, or holidays) for the owner's convenience or desires. Labor cost covered by this warranty is limited to installations with normal access to the equipment. **ALL ADDITIONAL COST RESULTING FROM UNCOMMONLY RESTRICTIVE INGRESS OR EGRESS, REQUIRING INTRICATE RIGGING AND/OR UNUSUAL BUILDING OR MACHINERY ALTERATIONS, WILL BE THE OWNER'S RESPONSIBILITY.**